

Our Services

Life can be different

Llinell Gymorth Live Fear Byw Heb Ofn Free Helpline

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Having doubts about your relationship?

Feeling threatened or unsafe?

Norried about a friend or relative?

There are lots of possible reasons why you have picked up this leaflet. Whatever the reason, we can help.

WHAT IS DOMESTIC ABUSE?

- > Physical abuse (such as hitting, pushing, grabbing)
- > Coercive control and gaslighting/emotional abuse (controlling where you go, who you see, name calling, humiliation, threats and blame)
- > Sexual abuse (rape, and/or any source of non-consensual sexual activity)
- Financial abuse (controlling how much you spend, monitoring your bank account, making you work too much/not at all, taking out credit in your name)
- > Stalking and Harassment
- > Digital/online abuse (revenge porn, tracking software)
- > Forced marriage
- > Female genital mutilation (FGM)

Domestic abuse does not discriminate, it can happen to anyone, and the abuse can be committed by a partner, ex-partner or a family member.

Are you, or is someone you know, experiencing domestic abuse?

FOR ADVICE AND SUPPORT

- Call the Vale Domestic Abuse Services helpline on 01446 744755 between 9am – 5pm
- > Drop us an email info@valedas.org
- > Contact 24 hour Live Fear Free helpline on 0808 80 10 800 or via webchat www.livefearfree.gov.wales

WE OFFER APPOINTMENTS

- > In person
- > Online
- > By telephone

If you or someone you know is in immediate danger, call 999

ABOUT VALE DOMESTIC ABUSE SERVICES

Vale Domestic Abuse Service is here to support anyone impacted by Domestic Abuse in the Vale of Glamorgan – whether that's directly or if you are worried about a relative or friend.

Our services are confidential and for people from all backgrounds – remember domestic abuse does not discriminate!

ABOUT OUR SUPPORT

Our friendly and experienced team are here to listen. You can access:

- > A friendly, non-judgemental safe space to:
- talk about the challenges you are facing - in person, by telephone or virtual support
- > talk through your options and next steps



WE CAN OFFER HELP WITH:

- > Keeping you safe
- Accessing emergency accommodation and local housing support
- Accessing other local services that you might need
- > Support for your children
- > Support with police or court
- > Understanding your finances
- Therapeutic group work and counselling
- > Opportunities to meet other survivors

ABOUT CONFIDENTIALITY

Any work and support we carry out with you is conducted in the strictest of confidence. We will never share information about you with your (ex) partner or other individuals and we will only give your information to other agencies with your consent.

We will only share information with agencies (the police, social services, GPs) if we have serious concerns about your safety or the safety of another person.





For more information call our helpline 01446 744755

or email info@valedas.org



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